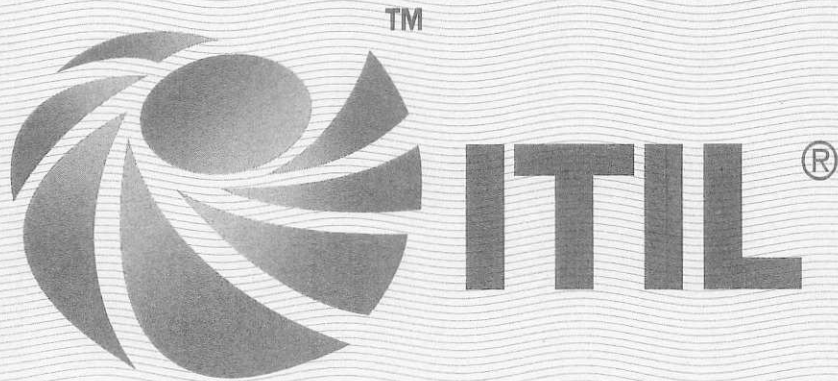




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This certificate is presented to

Joerg Roedle

Who has been awarded ITIL Expert in
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Date

18 September 2010

Registration Number

ITIL/044347

Certificate Number

02350300-01-MRV2

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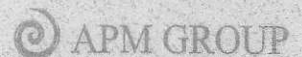
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14 August 2010

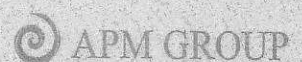
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